Platform

Managed

as a Service



#### The Challenge: Finding or Creating a Platform



With any Platform as a Service (PaaS) you free your developers from having to install in-house hardware and software to develop or run a new application – because the PaaS-provider simply hosts both hardware and software on their own infrastructure.

When deciding for a provider, many companies go for hyperscalers to gain advantages. But with hyperscalers' PaaS-solutions, resilience and vendor lockin can be a concern and the solution can impact application performance, availability and flexibility.

"By our customers' experience, 95% of the time, promises of hyperscalers remain unrealized!"

K. Samaschke, CEO

And companies creating a streamlined and individual PaaS-solution to their liking, are challenged with:

**Overwhelming Complexity** 

**Lack of Experts** 

**High Costs** 





**Lack of Experts** 

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**High Costs** 

### Managed Platform as a Service

The complete fully-managed package for your company

#### Cloud platform made easy

- » Set-up of working & managed PaaS stacks
- » Established processes and governance
- » Frequently rolled out updates

## Highly trained experts, 24/7 reachable

- » IT-team always available
- » Expert knowledge up to date
- » Professionals experienced in diverse projects

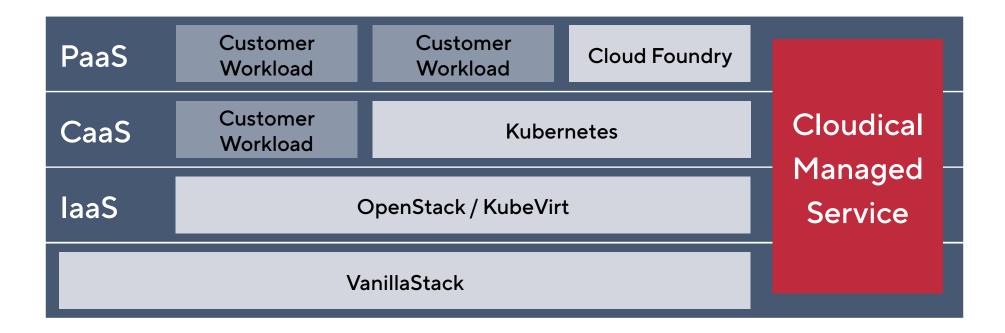
#### Money saved

- » Individual solution for your company
- » Transparent cost development due to cloud strategy

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Managed PaaS, or Managed Platform as a Service, is a platform that Cloudical sets up, rolls out and operates for you in any cloud environment. You have the application and can focus on managing it. If you have the application but don't want to manage it: Let us manage it for you! We would love to support you with our complete carefree package Managed SaaS – read more about it in our brochure.



Choose between two options:

A) Bring your own infrastructure

B) We deliver infrastructure

#### Supported Cloud Providers



Our partners, leading technology and solution companies, help us deliver the best technical solutions tailored exactly to your company's needs.

















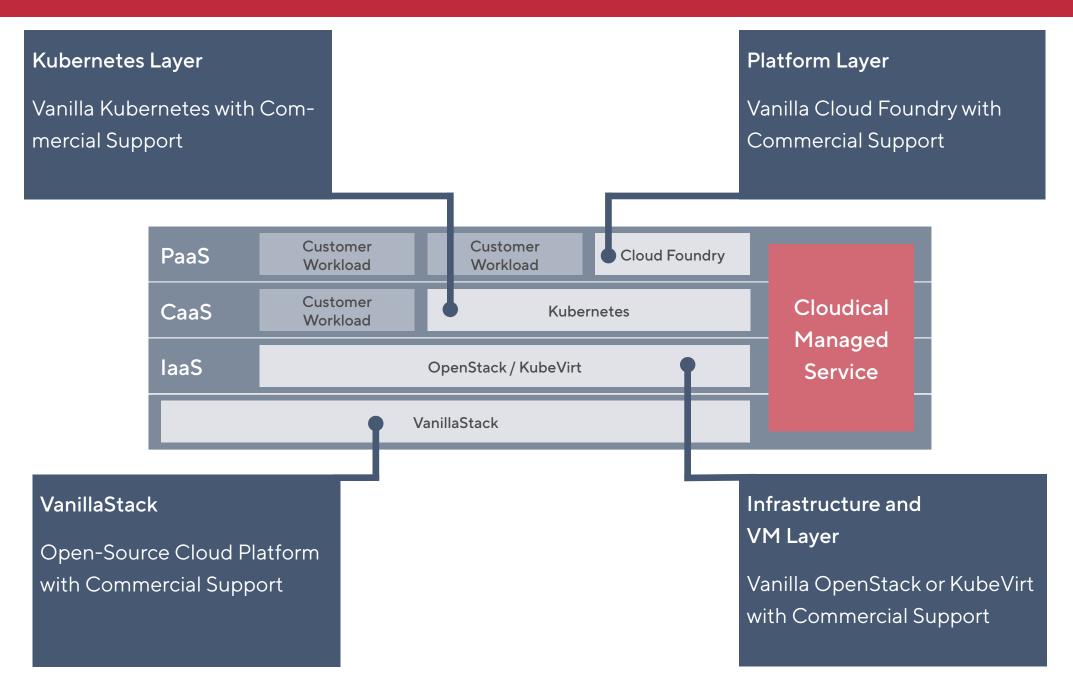




Google Cloud

### Layers of Managed PaaS





#### Details and Features



#### Setup, Operation and Management of Every Layer

- ✓ 2nd Day Operation Patching, Upgrade, Scaling
- ✓ Live Observerbility
   Monitoring, Logging, Alerting, Tracing
- ✓ Security Audit and Backup Functions
- ✓ Advanced Support Choices
   8/5, 10/5 or 24/7
   Integrated 1st, 2nd or 3rd Level Support
- ✓ Incident Management Access to Ticketing Tool with Professional Support
- ✓ Key Performance Indicator

  Number of Incidents, Resolution Time (within SLA), Response Time

#### Functions, Features and Details

- ✓ Completely Automated Setup
- ✓ Resource Management Done by Cloudical
- ✓ Single Point of Contact via Cloudical Service

  Desk
- ✓ Enterprise Web UI
- ✓ Compatible with Major CI / CD Tools
- ✓ GitLab and Jenkins as Pipeline Foundations
- ✓ Handling all Issues IaaS, Software Subscriptions and Cloud Foundry

#### **Needs and Solutions**



#### Needs

Timely and efficient communication with a single point of contact.

Quick entry into the cloud for agile application development.

Resources or expertise in cloud issues is required.

Quick and easy solution to the complexity of venturing into cloud topics.

Adaptable infrastructure independent of just a single cloud provider.

Different focus than the development and operation of cloud platforms.

Managed PaaS

#### **Solutions**

Reliable handling of all complexities of platform support.

Massive reduction of the development time of your application.

Significant cutback of operating costs.

Migration made easy; embed, and execute code!

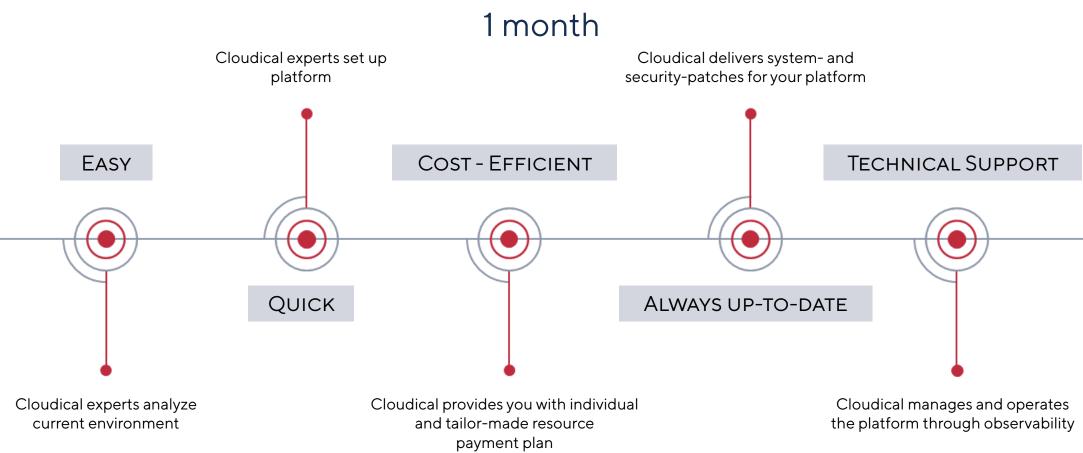
No application and cloud dependencies to the infrastructure.

Immediate and easy entry into containerized cloud environments.

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# Life with Managed PaaS 1 month



From analyzing your current environment to managing the platform: The whole lifecycle of Managed PaaS takes about 1 month (6 times shorter than average).

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